

ARE YOU



TRAFFORD
COLLEGE

COLLEGE READY?

What is Hospitality Service (Front of House)?

Working in any Hospitality setting is fun, rewarding but equally demanding. A Front of House career can be as diverse as starting out as a Waiter/ress leading up to, and including, being a General Manager of a world-leading hotel. The term "Front of the House" refers to any location within a restaurant or hotel where customers are allowed. This includes the dining room, bar, and restrooms. Management of the front of the house includes customer service; hiring, training, and managing staff; stocking and designing the dining room and bar; and planning menus, promotions, and other events.



Research to help you with your course next year

Watch one (or more!) of the documentaries below and think about how the issues link to Hospitality & Catering: (Available on Netflix, BBC iPlayer or www.youtube.com)



THE BILLION POUND HOTEL



GREAT BRITISH MENU



CHEF'S TABLE

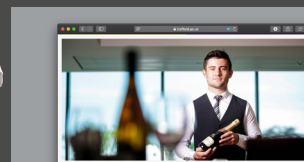


MASTERCHEF: THE PROFESSIONALS

Read the article below on the success of former student Exose Grant
www.manchestereveningnews.co.uk/whats-on/manchester-masterchef-professionals-star-exose-17487571



Read the article below on the success of former student Alex Finn
www.trafford.ac.uk/the-college/news/raise-a-glass



Use these websites to help you with the tasks below and develop your understanding of the sector:

www.thecaterer.com

www.bighospitality.co.uk

College Ready Tasks



TASK 1

Research a range of job roles within the hospitality sector, including: Sommelier, General Manager, Waiter, Bartender and Events Manager.



TASK 2

Identify one hotel in 'leading hotels of the world' from the following website <https://theluxurytravelexpert.com/2019/01/21/top-10-leading-hotels-world/> and give three reasons why you were attracted to this hotel.



TASK 3

Read the article on alumnus Alex Finn above and identify five key skills required to be successful in Front of House service.

Good luck with your tasks, enjoy your Summer and I look forward to welcoming you to Trafford College in September. If you have any questions please contact me on matthew.shaw@tcg.ac.uk

Matthew Shaw, Head of Studies, Hospitality & Catering